

# **EXHIBIT 38**



# Q2 2020 Quarterly Risk Review (QRR)

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May 22, 2020

FOIA CONFIDENTIAL TREATMENT REQUESTED BY SOLARWINDS

Case 1:23-cv-09518-PAE

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# SolarWinds Scorecard

NIST Maturity Level



Steady progress in 1H. On track for 2020 Improvement

Security Category	2017	2018	2019	2020 Target	Key Risks	1H 2020 Improvement Plan
Identify	0.8	2.0	3.0	↑3.3	<ul style="list-style-type: none"> <li>Security processes not consistently implemented</li> </ul>	<ul style="list-style-type: none"> <li>Increase SDL adoption</li> <li>Advance product certifications</li> </ul>
Protect	1.5	3.0	3.2	↑3.3	<ul style="list-style-type: none"> <li>Significant deficiencies in user access management</li> </ul>	<ul style="list-style-type: none"> <li>Enforce AD Authentication for critical systems</li> </ul>
Detect	1.0	2.8	3.4	↑3.6	<ul style="list-style-type: none"> <li>Inconsistent security scanning</li> </ul>	<ul style="list-style-type: none"> <li>Expand and standardize VAT, Pen, Open Source, and Code Analysis</li> </ul>
Respond	0.8	2.8	3.6	↑3.8	<ul style="list-style-type: none"> <li>Increase in events and complexity</li> </ul>	<ul style="list-style-type: none"> <li>Continuous improvements in Security   Major Incident Response</li> </ul>
Recover	0.7	2.0	2.0	↑2.3	<ul style="list-style-type: none"> <li>Immature business continuity plan</li> </ul>	<ul style="list-style-type: none"> <li>Operational Continuity Plan assessment and improvements</li> </ul>
Overall	1.0	2.5	3.0	↑3.3		

Maturity	Description
0	No evidence
1	Reactive approach
2	Consistent approach, Somewhat reactive and undocumented
3	Documented, detailed approach. Regularly measure its compliance
4	Established risk management framework
5	Refined practice, focused on improvements and efficiencies

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